

CleanBC Better Homes Low-Interest Financing Program Privacy Policy

Data Residency Disclaimer:

By participating in the CleanBC Low-Interest Financing Program (the “Program”), you consent to the storage of your personal information, as further described below, by FinanceIt Canada Inc. (“Financeit”) in a secure cloud storage back up location in the U.S. state of Oregon. You understand that your personal information stored at this backup location will only be accessed by Financeit in the unlikely event of a natural disaster or emergency to ensure business continuity and delivery of services.

This consent is valid from the date you submit your application and cannot be revoked.

If you do not consent to the storage of your personal information by Financeit in a secure cloud storage back up location in the U.S. state of Oregon, visit <http://www.betterhomesbc.ca> to learn about the CleanBC Home Efficiency Rebates that you may apply for as an alternative to CleanBC Low-Interest Financing.

Collection of Personal Information:

Administrators, as defined in the CleanBC Better Homes Low-Interest Financing Program [Terms and Conditions](#), and their contractors and authorized agents collect and use information (including personal information) contained in the application or acquired during participation in the Program (including in home assessments and during site verification) and may disclose the information to affiliates and contractors, the other Administrators, any Collaborating Party, and the landlord and/or strata corporation (if applicable), to administer, implement and evaluate the Program, and to develop other energy efficiency programs in accordance with the BC Freedom of Information and Protection of Privacy Act (FOIPPA), section 26(c). For more information, contact betterhomesbc@gov.bc.ca or PO Box 9314 Stn Prov Govt, 4th floor, 1810 Blanshard St, Victoria, BC, V8W 9N1, attention: Senior Energy Efficiency Coordinator.

The following customer information may be collected:

- a. Financial information required by the lender (Financeit) to determine loan eligibility and complete the loan application process, including:
 - i. name, address, email, date of birth, phone number, marital status, social insurance number, language, housing status, years of residence, monthly housing costs, gross annual income, proof of income (NOA or Pay stub), identity document to verify identity (passport, drivers licence or other acceptable government issued identity card), employment status, business name, position, time at job, employer address and phone number.
 - ii. consent to a credit report, electronic disclosures, and [Financeit Canada Privacy Policy](#).
- b. Program information required by program administrators to administer, implement and evaluation the Program, including:
 - i. name, address, email, phone number, utility provider, utility account number(s), utility account holder, home information (type, age, square footage, rental, primary heating system before upgrade(s), primary heating system after upgrade(s), back-up heating, contractor name, contractor GST number, installer name, heat pump information (type, AHRI reference number, tonnage, outdoor model, indoor model, HSPF rating, SEER rating, location of indoor unit(s)), electric service panel information (upgrade to 100, 200 or 400 amp), total installation cost(s).

Financial information will not be shared by Financeit with other Administrators or their contractors or authorized agents.

