CleanBC Better Homes Energy Savings Program

Rebate Eligibility Requirements

Effective date: For invoices dated on or after July 6, 2026

GENERAL ELIGIBILITY REQUIREMENTS:

1. Participant must reside in an income qualified household, in accordance with the income qualification criteria in the table below. Eligibility is based on the number of people living in the household including adults and children and total annual household income, which includes the combined income of all members of the household over the age of 18 (excluding dependants).

Number of people living in the home (including adults and children)	Combined pre-tax annual income of all adults in the home (excluding dependants)		
	Income Level 1 (ESP1)	Income Level 2 (ESP2)	Income Level 3 (ESP3)
1	$51,100	$63,900	$102,100
2	$63,600	$79,500	$127,200
3	$78,200	$97,700	$156,300
4	$94,900	$118,600	$189,800
5	$107,600	$134,500	$215,200
6	$121,400	$151,700	$242,700
7 or more	$135,100	$168,900	$270,200

2. Income verification documentation must be submitted for each member of the household that is over the age of 18 (excluding dependants). Documentation must be dated within 12 months of the program pre-registration date. Accepted income verification documentation includes:

    a. Notice of Assessment (NOA) or Proof of Income Statement from the Canada Revenue Agency (CRA). To get your NOA or Proof of Income Statement, please contact the CRA at 1-800-959-8281. Ensure that all information on the NOA or Proof of Income Statement is redacted except for your name, effective date, and line 15000. If you have a pension split amount, please include the page of the NOAs for both parties that are pension-splitting.

    b. Verification of income or disability assistance, e.g. a printed copy of your Confirmation of Assistance if you're registered for My Self Serve.

    c. A Shelter Aid for Elderly Renters (SAFER) cheque stub, acknowledgement letter or benefit change letter from BC Housing.

    d. A Rental Assistance Program acknowledgment letter or benefit change letter from BC Housing.

    e. Guaranteed Income Supplement (GIS) notice.

    f. Proof of participation or eligibility in BC Hydro and FortisBC's Energy Conservation Assistance Program (ECAP), including eligibility confirmation letters or emails, approval letters or emails or other ECAP documentation that demonstrates proof of participation or eligibility.

    g. An **Endorsement Form** completed by a professional or organization with knowledge of a participant's financial situation, where they can attest to their income meeting the program criteria.

i. Persons and organizations that may complete the Endorsement Form include social worker or family services professional, Indigenous government, Native Friendship Centre, housing provider, counsellor, and employees of organizations with income-tested programs.

h. Participants or communities applying through bulk application who are living on reserve do not need to provide income documents.

i. This is not eligible for homes on long-term residential leaseholds on reserve land. Participants residing on leaseholds are required to submit valid income documentation.

i. Proof of participation or eligibility in a Canadian program that has income qualification criteria aligned with the CleanBC Better Homes Energy Savings Program. Contact us at 1-833-856-0333 or **betterhomesESP@clearesult.com** for review if this applies to you. Approval of alternative documentation is not guaranteed.

3. Home must be a year-round primary residence in British Columbia that is at least 12 months old, and one of the following types of residential buildings:

   a. single family home (detached dwelling).

   b. secondary suite in a single-family home (detached dwelling); the home and secondary suite must be individually metered.

   c. mobile home that is permanently fixed, sits on a foundation and is structurally complete with installed and connected plumbing, heating, electrical, water and sewer services towing apparatus and axle must be removed.

   d. duplex, triplex, row home or side-by-side townhome, where each unit has its own natural gas and/or electricity meter.

4. Any of the above housing types owned and operated by a First Nation on reserve or non-profit housing providers whose resident's membership is determined by income-based criteria may apply through a bulk application. Contact **ESPBulkApplication@clearesult.com** to determine your organization's eligibility.

5. The following types of homes are not eligible:

   a. multi-unit residential buildings such as condominiums, high-rises and apartment buildings.

   b. garages, workshops, and outbuildings.

   c. newly constructed homes less than twelve (12) months old.

   d. additions to existing homes that increase the square footage of the home.

   e. existing spaces, such as a garage or solarium, converted into a living space.

   f. renovation of a home that require installations to meet code compliance and new building construction requirements, including and not limited to renovations that require a "New Construction" or "Addition/Alteration" building permit.

   g. home defined as "substantially reconstructed," by the Homeowner Protection Act (per Regulatory Bulletin: **Substantially Reconstructed Homes and the Home Owner Protection Act (No. 6)**). A substantially reconstructed home can include structural repairs, renovation where exterior walls and/or existing

plumbing, electrical or gas lines are moved, or it requires a New Home Registration Form under the Homeowner Protection Act.

6. The home must be connected to a residential account with one of the following utilities:
   - a. FortisBC natural gas
   - b. FortisBC Inc.
   - c. BC Hydro
   - d. City of New Westminster
   - e. City of Penticton
   - f. City of Grand Forks
   - g. Nelson Hydro
   - h. District of Summerland
   - i. Pacific Northern Gas
7. The home must be primarily heated by one of the following (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C):
   - a. natural gas, propane or oil (fireplaces and wall-mounted furnaces are not considered primary heating systems).
     - i. Oil heated homes must provide proof of at least 500L of oil consumption within the past 12 months from the date of application submission, such as receipts, bills, or invoices.
   - b. electricity (hard-wired electric heating systems such as electric baseboards, radiant ceilings, radiant floors, or forced-air furnace/boiler).
     - i. Existing heat pumps, as primary or back-up heat sources are not eligible for a heat pump rebate.
   - c. wood or solid fuel heating system (wood or pellet stove, insert or furnace).
8. The property must have a total assessed value at or under the referenced **BC Assessment** listing for the address of the applicant's home in the year of program registration.
   - a. For participants registering in the CleanBC Energy Savings Program as Income Level 1 or 2 between June 18, 2024 – April 1, 2026, the property must have a total assessed value at or under $1,230,000 in the BC Assessment listing for the address of the applicant's home in the year of program registration.
   - b. For participants registering in the CleanBC Energy Savings Program as Income Level 1 or 2 on or after April 1, 2026, the property must have a total assessed value at or under $1,200,000 in the BC Assessment listing for the address of the applicant's home in the year of program registration.
   - c. For participants registering in the CleanBC Energy Savings Program as Income Level 3 on or after April 1, 2026, the property must have a total assessed value at or under $1,820,000 in the BC Assessment listing for the address of the applicant's home in the year of program registration.

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9. Participants must pre-register and confirm eligibility prior to installing upgrades. Following pre-registration, eligible participants will receive an eligibility code.

    a. Eligibility codes for applications received on or after July 6, 2026, are valid for upgrades completed within 3 months of the participants approval date. Beyond this date participants must re-apply to determine their eligibility.

10. Organizations which are approved by the Province of British Columbia and which act to the benefit of other persons who meet the requirements defined in these Rebate Eligibility Requirements may also be accepted as Participants in the CleanBC Better Homes Energy Savings Program. Contact **betterhomesESP@clearesult.com** for pre-approval if this applies to you.

11. All upgrades must be installed by a Registered Contractor, as defined by the **CleanBC Better Homes Energy Savings Program Registered Contractor Terms and Conditions.** To find a Registered Contractor, use the **Find a Contractor search tool** or email **betterhomesESP@clearesult.com**. Registered Contractors must comply with the CleanBC Better Homes Energy Savings Program Registered Contractor Terms and Conditions.

12. Participants may only receive one rebate payment for a primary heating system (a central ducted heat pump, ductless mini-split heat pump, ductless multi-split heat pump, dual fuel ducted heat pump, air-to-water heat pump, combined air-to-water heat pump, natural gas furnace, boiler or combination space heating and hot water system) and one rebate payment for a heat pump water heater under any of the following programs:

    a. Better Homes and Home Renovation Rebate Program;

    b. CleanBC Home Efficiency Rebate Program;

    c. FortisBC Income Qualified Program;

    d. FortisBC Dual-Fuel Program;

    e. CleanBC Better Homes Energy Savings Program;

    f. CleanBC Income Qualified Program;

    g. CleanBC Indigenous Community Heat Pump Incentive;

    h. Partners for Energy Efficiency Indigenous Program;

    i. Energy Conservation Assistance Program;

    j. Indigenous Communities Conservation Program; or

    k. Indigenous Community Heat Pump Incentive.

13. Rebates cannot exceed the cost on the invoice and the paid cost of the upgrade. For participants registered on or after June 18, 2024, heated with oil, the **CleanBC Better Homes Energy Savings Program** rebates cannot exceed the cost on the invoice or paid cost of the upgrade.

14. Upgrade costs covered by warranty or home insurance are not eligible for rebates.

15. Financing or leasing agreement must result in full ownership (a copy of the agreement may be requested).

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16. Participants in the **CleanBC Better Homes Energy Savings Program** are not eligible to apply or access fund from the **Natural Resources Canada Oil to Heat Pump Affordability Program**.

17. Rebates can only be claimed once per upgrade, up to the maximum rebate amount.

18. For homes already approved in the previous **CleanBC Income Qualified Program**, approval in the **CleanBC Energy Savings Program** will void your previous **CleanBC Income Qualified Program** eligibility code. Homes that received a rebate through the **CleanBC Income Qualified Program** are not eligible to receive rebates for the same upgrade type in the **CleanBC Energy Savings Program**. Homes that received a rebate through the **CleanBC Energy Savings Program** cannot receive rebates for the same upgrade type with a new **CleanBC Energy Savings Program** eligibility code.

19. Utility accounts must be in the name of the resident and/or homeowner; utility accounts in the name of a strata corporation or landlord are not eligible.

20. If you currently rent your home, the registered property owner must complete the **Landlord Consent Form** and return it to the participant to submit during pre-registration.

21. Landlords and/or property owners are only eligible to participate in the program with two eligible homes that they either rent or have as a primary residence.

Note: Additional **Participant Terms and Conditions** and **Contractor Terms and Conditions** apply.

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AIR SOURCE HEAT PUMP (CONVERT FROM ELECTRIC)

Rebate requirements:

1. Electric to heat pump upgrades are only eligible for participants who are registered and approved as Income Level 1 in the **CleanBC Better Homes Energy Savings Program.**
2. Maximum one primary space heating system rebate per home, regardless of the number of systems installed.
3. The home must primarily be heated by electricity (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C).
4. The new heat pump must:
   a. replace an existing hard-wired electric heating system (e.g. electric baseboards, radiant ceilings, radiant floors, or forced-air furnace). The back-up space heating system must be electric.
   b. be sized to function as the primary heating system of the home.
   c. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
   d. have an AHRI certified reference number that references all components of the heat pump.
   e. be listed as a qualifying system on the **Qualified Heat Pump Product List**.
   f. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes**.
5. Replacing, adding to an existing heat pump or adding a secondary heat pump to a home with an existing heat pump is not eligible.
6. Emergency replacements of broken electrical space heating systems are eligible.
7. Heat pumps with a maximum static pressure of less than 0.6" Water Column (WC) are considered ductless mini-split or ductless multi-split systems.
8. All upgrades must be purchased, supplied and installed by a Registered Contractor who is approved to install heat pumps for the CleanBC Energy Savings Program. Self-installations are not eligible.
9. All upgrades must be completed in accordance with applicable by-laws by the Authority Having Jurisdiction (AHJ), by the municipality or Technical Safety BC.

Upgrade	Requirements	Rebate Maximum Income Level 1
Ductless mini-split heat pump	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton)	100% of eligible upgrade costs, up to a maximum of $5,000 per home Maximum one primary space heating system rebate per home, regardless of the number of systems installed
Ductless multi-split heat pump	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton)	

	4. Must install a minimum of two indoor head units	
Central ducted heat pump	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton)	

Additional Installation Design and Capacity Details and Requirements:

1. Ducted air handlers must be used in zones that have adequate duct work (furnace to ductless conversions require pre-approval).
2. Ductless heads may be used in unobstructed zones that don't have ducting and have heating and cooling loads that correspond to the ductless head's operating range.
3. Zones with obstructed air flow and heating and cooling loads outside of a ductless head's operating range, must be serviced by ducting.
4. A low static pressure ducted mini-split with two supply outlets is eligible for the same rebate value as a 2-Head Multi-split system or 2 Single-Head Mini-split Heat Pumps.
5. A ducted mini and multiple split systems with three or more supply outlets, or a mixed ducted and ductless system with 3 or more zones is eligible for the same rebate value as a Central Ducted system.
6. At the outside winter design temperature, required heating facilities shall be capable of maintaining an indoor air temperature of not less than 22°C in all living spaces, 18°C in unfinished basements, common service rooms, ancillary spaces and exits in houses with a secondary suite, and 15°C in heated crawl spaces.

Supporting documentation:

1. Invoice **(see sample invoice for requirements)**, which must show the itemized CleanBC rebate and deduct the CleanBC rebate from the total amount owed by the participant. The rebate must be accurately calculated in accordance with the participant's income level and the Rebate Eligibility Requirements.

2. A **CSA-F280-12** Heat Load Calculation may be requested to confirm the heat pump system is adequately sized.

Deadlines:

1. The rebate application and supporting documentation must be submitted by the Registered Contractor within six (6) months of the invoice date.

Note: Additional **Participant Terms and Conditions** and **Contractor Terms and Conditions** apply.

CleanBC Better Homes Energy Savings Program

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AIR SOURCE HEAT PUMP (CONVERT FROM WOOD)

Rebate requirements:

1. Wood to heat pump upgrade rebates are only eligible for participants who are registered and approved as Income Level 1 or 2 in the **CleanBC Better Homes Energy Savings Program.**
2. Maximum one primary space heating system rebate per home, regardless of the number of systems installed.
3. The home must primarily be heated by a wood or solid fuel heating system (wood or pellet stove, insert or furnace). A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C.
4. The new heat pump must:
    1. be sized to function as the primary heating system of the home.
    2. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
    3. have an AHRI certified reference number that references all components of the heat pump.
    4. be listed as a qualifying system on the **Qualified Heat Pump Product List**.
    5. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes**.
5. The back-up heating system must be wood or electric. Fossil fuel back-up systems (e.g. dual fuel ducted heat pumps or standalone fossil fuel heating systems) are not eligible for wood-to-heat pump upgrades.
6. The existing wood or solid fuel heating system may be retained in safe and working order or removed in accordance with all applicable laws.
7. Replacing, adding to an existing heat pump or adding a secondary heat pump to a home with an existing heat pump is not eligible.
8. Emergency replacement of a broken wood or solid fuel space heating system is eligible if it is removed.
9. Heat pumps with a maximum static pressure of less than 0.6” Water Column (WC) are considered ductless mini-split or ductless multi-split systems.
10. All upgrades must be purchased, supplied and installed by a Registered Contractor who is approved to install heat pumps for the CleanBC Energy Savings Program. Self-installations are not eligible.
11. All upgrades must be completed in accordance with applicable by-laws by the Authority Having Jurisdiction (AHJ), by the municipality or Technical Safety BC.

Upgrade	Requirements	Rebate Maximum	
		Income Level 1	Income Level 2
Ductless mini-split heat pump	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton)	100% of eligible upgrade costs, up to	100% of eligible upgrade costs, up to

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Ductless multi-split heat pump	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton) 4. Must install a minimum of two indoor head units	a maximum of $5,000 per home Maximum one primary space heating system rebate per home, regardless of the number of systems installed	a maximum of $4,000 per home Maximum one primary space heating system rebate per home, regardless of the number of systems installed
Central ducted heat pump	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton)		

Additional Installation Design and Capacity Details and Requirements:

1. Ducted air handlers must be used in zones that have adequate duct work (furnace to ductless conversions require pre-approval).
2. Ductless heads may be used in unobstructed zones that don't have ducting and have heating and cooling loads that correspond to the ductless head's operating range.
3. Zones with obstructed air flow and heating and cooling loads outside of a ductless head's operating range, must be serviced by ducting.
4. A low static pressure ducted mini-split with two supply outlets is eligible for the same rebate value as a 2-Head Multi-split system or 2 Single-Head Mini-split Heat Pumps.
5. A ducted mini and multiple split systems with three or more supply outlets, or a mixed ducted and ductless system with 3 or more zones is eligible for the same rebate value as a Central Ducted system.
6. At the outside winter design temperature, required heating facilities shall be capable of maintaining an indoor air temperature of not less than 22°C in all living spaces, 18°C in unfinished basements, common service rooms, ancillary spaces and exits in houses with a secondary suite, and 15°C in heated crawl spaces.

Supporting documentation:

1. Invoice **(see sample invoice for requirements)**, which must show the itemized CleanBC rebate and deduct the CleanBC rebate from the total amount owed by the participant. The rebate must be accurately calculated in accordance with the participant's income level and the Rebate Eligibility Requirements.
2. A **CSA-F280-12** Heat Load Calculation may be requested to confirm the heat pump system is adequately sized.
3. Before and after photos of the wood or solid fuel heating system if it is removed.
4. Copy of an inspection report completed by a **Wood Energy Technology Transfer Inc.** (WETT)-certified professional if the wood or solid fuel heating system is being retained in safe and working order.
    a. The inspection report must be dated within the 12-month period before or 6-month period following the date of the heat pump installation invoice and include the inspector's WETT certification number, the site address of the wood or solid fuel heating system, and whether the installation is compliant with relevant codes.

Deadlines:

1. The rebate application and supporting documentation must be submitted by the Registered Contractor within six (6) months of the invoice date.

Note: Additional **Participant Terms and Conditions** and **Contractor Terms and Conditions** apply.

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AIR SOURCE HEAT PUMP (CONVERT FROM NATURAL GAS OR PROPANE)

Rebate requirements:

1. The home must be primarily heated by fossil fuel (natural gas or propane). A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.
2. Maximum one primary space heating system rebate per home, regardless of the number of systems installed.
3. The new heat pump must:
   a. be capable of distributing heat throughout all the conditioned space in the house served previously by the primary heating system.
   b. replace the existing fossil fuel heating system and all fossil fuel heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed in accordance with all applicable laws.
   c. have an AHRI certified reference number that references all components of the heat pump.
   d. be listed as a qualifying system on the **Qualified Heat Pump Product List**.
   e. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes**.
4. Emergency replacement of broken fossil fuel space heating systems is eligible.
5. Homes in Non-Integrated Areas of the electricity grid must contact **betterhomesbc@gov.bc.ca** for pre-approval prior to installation.
6. Heat pumps with a maximum static pressure of less than 0.6” Water Column (WC) are considered ductless mini-split or ductless multi-split systems.
7. The back-up heating system must be electric or wood. Homes with a natural gas or propane fireplaces are able to retain the fireplace, if the fireplace is a secondary heating system.
8. Replacing, adding to an existing heat pump or adding a secondary heat pump to a home with an existing heat pump is not eligible.
9. Homes converting from a fossil fuel furnace or boiler (oil, propane or natural gas) must remove the home’s primary fossil fuel heating system. If the home’s primary heating system is a fossil fuel combination boiler providing domestic hot water and hydronic space heating, contact **ESPcontractorsupport@clearesult.com** to receive instructions and pre-approval on the removal of the hydronic space heating equipment.
10. All upgrades must be purchased, supplied and installed by a Registered Contractor who is approved to install heat pumps for the CleanBC Energy Savings Program. Self-installations are not eligible.
11. All upgrades must be completed in accordance with applicable by-laws by the Authority Having Jurisdiction (AHJ), by the municipality or Technical Safety BC.

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Upgrade	Requirements	Rebate Maximum		
		Income Level 1	Income Level 2	Income Level 3
Single-head mini-split heat pump	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton)	100% of eligible upgrade costs, up to a maximum of $5,500 per home	100% of eligible upgrade costs, up to a maximum of $4,500 per home	100% of eligible upgrade costs, up to a maximum of $1,000 per home
2-head multi-split and 2 single-head mini-split heat pumps	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton) 4. Must install a minimum of two indoor head units	100% of eligible upgrade costs, up to a maximum of $11,000 per home	100% of eligible upgrade costs, up to a maximum of $5,500 per home	100% of eligible upgrade costs, up to a maximum of $1,000 per home
Central ducted and 3-head multi-split heat pumps	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton)	100% of eligible upgrade costs, up to a maximum of $13,000 per home	100% of eligible upgrade costs, up to a maximum of $7,000 per home	100% of eligible upgrade costs, up to a maximum of $3,500 per home
Northern top-up*	1. Eligible for program approved central ducted, multi-split and 2 single-head mini-split heat pumps	$3,000	$3,000	N/A
Northern top-up*	1. Eligible for program approved single-head mini-split heat pump	$1,500	$1,500	N/A

*Eligible homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.

Additional Installation Design and Capacity Details and Requirements:

1. Ducted air handlers must be used in zones that have adequate duct work (furnace to ductless conversions require pre-approval).
2. Ductless heads may be used in unobstructed zones that don't have ducting and have heating and cooling loads that correspond to the ductless head's operating range.
3. Zones with obstructed air flow and heating and cooling loads outside of a ductless head's operating range, must be serviced by ducting.
4. A low static pressure ducted mini-split with two supply outlets is eligible for the same rebate value as a 2-Head Multi-split system or 2 Single-Head Mini-split Heat Pumps.
5. A ducted mini and multiple split systems with three or more supply outlets, or a mixed ducted and ductless system with 3 or more zones is eligible for the same rebate value as a Central Ducted system.

6. At the outside winter design temperature, required heating facilities shall be capable of maintaining an indoor air temperature of not less than 22°C in all living spaces, 18°C in unfinished basements, common service rooms, ancillary spaces and exits in houses with a secondary suite, and 15°C in heated crawl spaces.

Supporting documentation:

1. Invoice **(see sample invoice for requirements)**, which must show the itemized CleanBC rebate and deduct the CleanBC rebate from the total amount owed by the participant. The rebate must be accurately calculated in accordance with the participant's income level and the Rebate Eligibility Requirements.
2. A **CSA-F280-12** Heat Load Calculation may be requested to confirm the heat pump system is adequately sized.
3. Proof of fossil fuel (natural gas or propane) system removal. One of the following documents will be accepted:
   a. local government permit or inspection report, which must include:
      i. date of inspection.
      ii. address where inspection took place.
   b. invoice from the removal company or heat pump installation company, which must include:
      i. description of the work completed (e.g. the oil system, including oil tank, was removed according to applicable regulations and local government bylaws).
      ii. date of removal.

Deadlines:

1. The rebate application and supporting documentation must be submitted by the Registered Contractor within six (6) months of the invoice date.

Note: Additional **Participant Terms and Conditions** and **Contractor Terms and Conditions** apply.

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AIR SOURCE HEAT PUMP (CONVERT FROM OIL)

Rebate requirements:

1. The home must be primarily heated by oil. A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.
2. The home must meet a minimum oil consumption baseline of 500 Ltrs. annually. Proof of oil consumption from the 12 months prior to application must be submitted at the time of application, such as receipts, fuel bills or invoices.
3. Maximum one primary space heating system rebate per home, regardless of the number of systems installed.
4. The new heat pump must:
   a. be capable of distributing heat throughout all the conditioned space in the house served previously by the primary heating system.
   b. replace the existing fossil fuel heating system and all fossil fuel heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed in accordance with all applicable laws.
   c. have an AHRI certified reference number that references all components of the heat pump.
   d. be listed as a qualifying system on the **Natural Resources Canada Oil to Heat Pump Affordability Qualified Heat Pump Product List for British Columbia.**
   e. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes**.
5. Emergency replacement of broken fossil fuel space heating systems is eligible.
6. Homes in Non-Integrated Areas of the electricity grid must contact **betterhomesbc@gov.bc.ca** for pre-approval prior to installation.
7. Heat pumps with a maximum static pressure of less than 0.6" Water Column (WC) are considered ductless mini-split or ductless multi-split systems.
8. The back-up heating system must be electric or wood. Homes with a natural gas or propane fireplaces are able to retain the fireplace, if the fireplace is a secondary heating system.
9. Replacing, adding to an existing heat pump or adding a secondary heat pump to a home with an existing heat pump is not eligible.
10. Homes converting from a fossil fuel furnace or boiler (oil, propane or natural gas) must remove the home's primary fossil fuel heating system. If the home's primary heating system is a fossil fuel combination boiler providing domestic hot water and hydronic space heating, contact **ESPcontractorsupport@clearesult.com** to receive instructions and pre-approval on the removal of the hydronic space heating equipment.
    a. All oil heated homes must remove the oil tank, along with the heating system within the home.
11. All upgrades must be purchased, supplied and installed by a Registered Contractor who is approved to install heat pumps for the CleanBC Energy Savings Program. Self-installations are not eligible.
12. All upgrades must be completed in accordance with applicable by-laws by the Authority Having Jurisdiction (AHJ), by the municipality or Technical Safety BC.

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Upgrade	Requirements	Rebate Maximum		
		Income Level 1	Income Level 2	Income Level 3
Single-head mini-split heat pump*	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton)	100% of eligible upgrade costs, up to a maximum of $7,000 per home	100% of eligible upgrade costs, up to a maximum of $5,000 per home	100% of eligible upgrade costs, up to a maximum of $3,000 per home
2-head multi-split and 2 single-head mini-split heat pumps	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton) 4. Must install a minimum of two indoor head units	100% of eligible upgrade costs, up to a maximum of $11,000 per home	100% of eligible upgrade costs, up to a maximum of $5,500 per home	100% of eligible upgrade costs, up to a maximum of $3,000 per home
Central ducted and 3-head multi-split heat pumps	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton)	100% of eligible upgrade costs, up to a maximum of $13,000 per home	100% of eligible upgrade costs, up to a maximum of $7,000 per home	100% of eligible upgrade costs, up to a maximum of $3,500 per home
Northern top-up**	1. Eligible for program approved central ducted, multi-split and 2 single-head mini-split heat pumps	$3,000	$3,000	N/A
Northern top-up**	1. Eligible for program approved single-head mini-split heat pump	$1,500	$1,500	N/A

*A ducted mini-split that has two supply outlets is eligible for the same rebate value as a 2-Head Multi-spit heat pump.
**Eligible homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.

Additional Installation Design and Capacity Details and Requirements:

1. Ducted air handlers must be used in zones that have adequate duct work (furnace to ductless conversions require pre-approval).
2. Ductless heads may be used in unobstructed zones that don't have ducting and have heating and cooling loads that correspond to the ductless head's operating range.

3. Zones with obstructed air flow and heating and cooling loads outside of a ductless head's operating range, must be serviced by ducting.
4. A low static pressure ducted mini-split with two supply outlets is eligible for the same rebate value as a 2-Head Multi-split system or 2 Single-Head Mini-split Heat Pumps.
5. A ducted mini and multiple split systems with three or more supply outlets, or a mixed ducted and ductless system with 3 or more zones is eligible for the same rebate value as a Central Ducted system.
6. At the outside winter design temperature, required heating facilities shall be capable of maintaining an indoor air temperature of not less than 22°C in all living spaces, 18°C in unfinished basements, common service rooms, ancillary spaces and exits in houses with a secondary suite, and 15°C in heated crawl spaces.

Supporting documentation:

1. Invoice **(see sample invoice for requirements)**, which must show the itemized CleanBC rebate and deduct the CleanBC rebate from the total amount owed by the participant. The rebate must be accurately calculated in accordance with the participant's income level and the Rebate Eligibility Requirements.

2. A **CSA-F280-12** Heat Load Calculation may be requested to confirm the heat pump system is adequately sized.

3. Proof of fossil fuel (oil) system removal. One of the following documents will be accepted:
   a. local government permit or inspection report, which must include:
      i. date of inspection.
      ii. address where inspection took place.
   b. invoice from the removal company or heat pump installation company, which must include:
      i. description of the work completed (e.g. the oil system, including oil tank, was removed according to applicable regulations and local government bylaws).
      ii. date of removal.

Deadlines:

1. The rebate application and supporting documentation must be submitted by the Registered Contractor within six (6) months of the invoice date.

Note: Additional **Participant Terms and Conditions** and **Contractor Terms and Conditions** apply.

CleanBC Better Homes Energy Savings Program

Rebate Eligibility Requirements

Effective date: For invoices dated on or after July 6, 2026

AIR SOURCE HEAT PUMP WITH FOSSIL FUEL BACK-UP (DUAL FUEL DUCTED HEAT PUMP)

Rebate requirements:

1. The home must be primarily heated by tanked propane or natural gas provided by Pacific Northern Gas (PNG). A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.

2. The new heat pump must:

   a. be capable of distributing heat throughout all the conditioned space in the house served previously by the primary heating system.

   a. be integrated with a propane or natural gas heating system and all propane or natural gas heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be modified in accordance with all applicable laws.

   b. have the thermostat, outdoor temperature switch-over control or equipment control board set to the following region-specific temperatures for the duration of the product lifetime:

      i. Lower Mainland and Vancouver Island regions: ≤5°C

      ii. Southern Interior and Northern B.C. regions: ≤2°C

   c. be sized to ensure it has the capacity to meet the home's heat demand at or below the region-specific outdoor set-point (i.e. the application balance point must be lower than the region-specific outdoor thermostat set-point).

   d. be listed as an eligible system on **Qualified Heat Pump Product List.**

   e. have an AHRI certified reference number that references the outdoor unit and the indoor unit(s) of the heat pump, and the furnace model number.

   f. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes.**

3. A program approved Heat Load Calculation is required to properly size the system. Rule of thumb equipment sizing will not be accepted. Supplemental heating from other electric or non-fossil fuel heating systems may be considered in the heat load calculation. Supplemental heating from fossil fuel heating systems (e.g. gas fireplace) cannot be considered in the heat load calculation. If you're unsure if your current heat load calculation methodology meets the program criteria, please contact **betterhomesbc@gov.bc.ca**.

4. Emergency replacement of broken fossil fuel space heating systems is eligible.

5. Replacing, adding to an existing heat pump, or adding a secondary heat pump to a home with an existing heat pump is not eligible.

6. Homes in Non-Integrated Areas of the electricity grid must contact **betterhomesbc@gov.bc.ca** for pre-approval prior to installation.

7. All upgrades must be purchased, supplied and installed by a Registered Contractor who is approved to install heat pumps for the CleanBC Energy Savings Program. Self-installations are not eligible.

8. All upgrades must be completed in accordance with applicable by-laws by the Authority Having Jurisdiction (AHJ), by the municipality or Technical Safety BC.

CleanBC Better Homes Energy Savings Program

Rebate Eligibility Requirements

Effective date: For invoices dated on or after July 6, 2026

Upgrade	Requirements	Rebate Maximum		
		Income Level 1	Income Level 2	Income Level 3
Dual fuel ducted heat pump (Pacific Northern Gas Natural Gas) or Propane participants)	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor not required 3. Minimum capacity of 12,000 BTU (1 ton)	100% of eligible upgrade costs, up to a maximum of $8,500 per home Maximum one primary space heating system rebate per home, regardless of the number of systems installed	100% of eligible upgrade costs, up to a maximum of $1,500 per home Maximum one primary space heating system rebate per home, regardless of the number of systems installed	100% of eligible upgrade costs, up to a maximum of $1,500 per home Maximum one primary space heating system rebate per home, regardless of the number of systems installed
Dual fuel ducted heat pump (Tank Propane participants)	1. SEER ≥ 16.0, HSPF ≥ 10.0 **or** SEER2 ≥ 15.2, HSPF2 ≥ 8.5 (Region IV) 2. Variable speed compressor not required 3. Minimum capacity of 12,000 BTU (1 ton)	100% of eligible upgrade costs, up to a maximum of $12,000 per home Maximum one primary space heating system rebate per home, regardless of the number of systems installed	100% of eligible upgrade costs, up to a maximum of $5,000 per home Maximum one primary space heating system rebate per home, regardless of the number of systems installed	100% of eligible upgrade costs, up to a maximum of $3,000 per home Maximum one primary space heating system rebate per home, regardless of the number of systems installed
Northern top-up*	Eligible for program approved dual fuel ducted heat pumps.	$3,000	$3,000	N/A

*Eligible homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.

Additional Installation Design and Capacity Details and Requirements:

1. At the outside winter design temperature, required heating facilities shall be capable of maintaining an indoor air temperature of not less than 22°C in all living spaces, 18°C in unfinished basements, common service rooms, ancillary spaces and exits in houses with a secondary suite, and 15°C in heated crawl spaces.

Supporting documentation:

1. Invoice **(see sample invoice for requirements)**, which must show the itemized CleanBC rebate and deduct the CleanBC rebate from the total amount owed by the participant. The rebate must be accurately calculated in accordance with the participant's income level and the Rebate Eligibility Requirements.

2. Proof of fossil fuel (propane or natural gas) system removal or modification (as applicable for the upgrade). One of the following documents will be accepted:

    a. local government permit or inspection report, which must include:

        i. date of inspection.

   ii. address where inspection took place.

b. invoice from the removal or modification company or heat pump installation company, which must include:
   i. description of work completed pertaining to removal or modification, as applicable for the upgrade.
   ii. date of removal or modification.

3. A copy of **CSA-F280-12** Heat Load Calculation is required to confirm the heat pump system is adequately sized.

Deadlines:

1. The rebate application and supporting documentation must be submitted by the Registered Contractor within six (6) months of the invoice date.

Note: Additional **Participant Terms and Conditions** and **Contractor Terms and Conditions** apply.

CleanBC Better Homes Energy Savings Program

Rebate Eligibility Requirements

Effective date: For invoices dated on or after July 6, 2026

AIR-TO-WATER HEAT PUMP (CONVERT FROM ELECTRIC, WOOD, OR FOSSIL FUEL)

Rebate requirements:

1. The home must be primarily heated by fossil fuel (oil, propane or natural gas), electricity, or wood. A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.
2. The new air-to-water heat pump must:
   a. be sized to function as the primary heating system for the home.
   b. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
   c. be listed as an eligible system on the **Air-to-Water and Combined Heat Pump Qualifying Product List.**
   d. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes**.
3. If the new air-to-water heat pump replaces a fossil fuel heating system, all the fossil fuel heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed in accordance with all applicable laws.
4. If the new air-to-water heat pump replaces a wood or solid fuel heating system, the existing wood or solid fuel heating system may be retained in safe and working order or removed in accordance with all applicable laws.
5. Emergency replacement of broken space heating systems are eligible.
6. Replacing, adding to an existing heat pump or adding a secondary heat pump to a home with an existing heat pump is not eligible.
7. If the new air-to-water heat pump replaces a fossil fuel heating system, homes in Non-Integrated Areas of the electricity grid must contact **betterhomesbc@gov.bc.ca** for pre-approval prior to installation.
8. Homes converting from a fossil fuel furnace or boiler (oil, propane or natural gas) must remove the home's primary fossil fuel heating system. If the home's primary heating system is a fossil fuel combination boiler providing domestic hot water and hydronic space heating, contact to receive instructions and pre-approval on the removal of the hydronic space heating equipment.
9. All upgrades must be installed by a Registered Contractor who is approved to install heat pumps for the CleanBC Energy Savings Program. Self-installations are not eligible.
10. All upgrades must be completed in accordance with applicable by-laws by the Authority Having Jurisdiction (AHJ), by the municipality or Technical Safety BC.

Upgrade	Requirements	Rebate Maximum		
		Income Level 1	Income Level 2	Income Level 3
Air-to-water heat pump (space heating only, convert from fossil fuel)	Must be listed on the air-to-water and combined heat pump qualifying product list	100% of eligible upgrade costs, up to a maximum of $13,000 per home Maximum one primary space	100% of eligible upgrade costs, up to a maximum of $7,000 per home Maximum one primary space	100% of eligible upgrade costs, up to a maximum of $3,500 per home Maximum one primary space

		heating rebate per home, regardless of the number of systems installed	heating rebate per home, regardless of the number of systems installed	heating rebate per home, regardless of the number of systems installed
Air-to-water heat pump (space heating only, convert from electric)	Must be listed on the air-to-water and combined heat pump qualifying product list	100% of eligible upgrade costs, up to a maximum of $5,000 per home Maximum one primary space heating rebate per home, regardless of the number of systems installed	N/A	N/A
Air-to-water heat pump (space heating only, convert from wood)	Must be listed on the air-to-water and combined heat pump qualifying product list	100% of eligible upgrade costs, up to a maximum of $5,000 per home Maximum one primary space heating rebate per home, regardless of the number of systems installed	100% of eligible upgrade costs, up to a maximum of $5,000 per home Maximum one primary space heating rebate per home, regardless of the number of systems installed	N/A
Combined space and water heat pump (space and domestic hot water heating, convert from fossil fuel)	Must be listed on the air-to-water and combined heat pump qualifying product list	100% of eligible upgrade costs, up to a maximum of $16,500 per home Maximum one primary space and water heating rebate per home, regardless of the number of systems installed	100% of eligible upgrade costs, up to a maximum of $11,500 per home Maximum one primary space and water heating rebate per home, regardless of the number of systems installed	100% of eligible upgrade costs, up to a maximum of $7,000 per home Maximum one primary space heating rebate per home, regardless of the number of systems installed
Combined space and water heat pump (space and domestic hot	Must be listed on the air-to-water and combined heat pump qualifying product list	100% of eligible upgrade costs, up to a maximum of $8,500 per home	N/A	N/A

water heating, convert from electric)		Maximum one primary space and water heating rebate per home, regardless of the number of systems installed		
Combined space and water heat pump (space and domestic hot water heating, convert from wood)	Must be listed on the air-to-water and combined heat pump qualifying product list	100% of eligible upgrade costs, up to a maximum of $8,500 per home Maximum one primary space and water heating rebate per home, regardless of the number of systems installed	100% of eligible upgrade costs, up to a maximum of $8,500 per home Maximum one primary space and water heating rebate per home, regardless of the number of systems installed	N/A
Northern top-up*	Eligible for program approved air-to-water and combined heat pumps.	$3,000	$3,000	N/A

*Eligible homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.

Additional Installation Design and Capacity Details and Requirements:

1. At the outside winter design temperature, required heating facilities shall be capable of maintaining an indoor air temperature of not less than 22°C in all living spaces, 18°C in unfinished basements, common service rooms, ancillary spaces and exits in houses with a secondary suite, and 15°C in heated crawl spaces.

Supporting documentation:

1. Invoice **(see sample invoice for requirements)**, which must show the itemized CleanBC rebate and deduct the CleanBC rebate from the total amount owed by the participant. The rebate must be accurately calculated in accordance with the participant's income level and the Rebate Eligibility Requirements.
2. A **CSA-F280-12** Heat Load Calculation may be requested to confirm the heat pump system is adequately sized.
3. Proof of fossil fuel (oil, propane or natural gas) system removal if the heat pump replaced a fossil fuel heating system. One of the following documents will be accepted:
   a. local government permit or inspection report, which must include:
      i. date of inspection.
      ii. address where inspection took place.

   b. invoice from the removal company or heat pump water heater installation company, which must include:
      i. description of work completed (e.g. the gas water heater was removed according to applicable regulations and local government bylaws).
      ii. date of removal.

4. Before and after photos of the wood or solid fuel heating system if the heat pump replaced a wood or solid fuel heating system and is removed.

5. Copy of an inspection report completed by a Wood Energy Technology Transfer Inc. (WETT)-certified professional if the heat pump replaced a wood or solid fuel heating system and it is being retained in safe and working order.
   a. The inspection report must be dated within the 12-month period before or 6-month period following the date of the heat pump installation invoice and include the inspector's WETT certification number, the site address of the wood or solid fuel heating system, and whether the installation is compliant with relevant codes.

Deadlines:

1. The rebate application and supporting documentation must be submitted by the Registered Contractor within six (6) months of the invoice date.

Note: Additional Participant Terms and Conditions and Contractor Terms and Conditions apply.

CleanBC Better Homes Energy Savings Program

Rebate Eligibility Requirements

Effective date: For invoices dated on or after July 6, 2026

HEAT PUMP WATER HEATER

Rebate requirements:

1. The existing water heater being replaced must be the home's primary water heater.
2. Eligible systems are listed as Tier 2 or higher on NEEA's **Advanced Water Heater Specification Qualified Products List for Heat Pump Water Heaters.**
3. If the new heat pump water heater replaces a fossil fuel water heating system, all the fossil fuel heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed or decommissioned in accordance with all applicable laws.
4. If the new heat pump water heater replaces a fossil fuel water heating system, homes in Non-Integrated Areas of the electricity grid must contact **betterhomesbc@gov.bc.ca** for pre-approval prior to installation.
5. Replacing or adding a secondary heat pump water heater to a home with an existing heat pump water heater is not eligible.
6. Emergency replacement of broken water heating systems is eligible.
7. All upgrades must be installed by a Registered Contractor who is approved to install heat pumps for the CleanBC Energy Savings Program. Self-installations are not eligible.
8. All upgrades must be completed in accordance with applicable by-laws by the Authority Having Jurisdiction (AHJ), by the municipality or Technical Safety BC.

Upgrade	Requirements	Rebate Maximum		
		Income Level 1	Income Level 2	Income Level 3
Heat pump water heater (convert from fossil fuel)	Must be listed as Tier 2 or higher on NEEA's Advanced Water Heater Specification Qualified Products List for Heat Pump Water Heaters	100% of eligible upgrade costs, up to a maximum of $3,500 per home Maximum one primary water heating system rebate per home, regardless of the number of systems installed	100% of eligible upgrade costs, up to a maximum of $3,500 per home Maximum one primary water heating system rebate per home, regardless of the number of systems installed	100% of eligible upgrade costs, up to a maximum of $3,500 per home Maximum one primary water heating system rebate per home, regardless of the number of systems installed
Heat pump water heater (convert from wood)	Must be listed as Tier 2 or higher on NEEA's Advanced Water Heater Specification Qualified Products List for Heat Pump Water Heaters	100% of eligible upgrade costs, up to a maximum of $3,500 per home Maximum one primary water heating system rebate per home, regardless of the	100% of eligible upgrade costs, up to a maximum of $2,800 per home Maximum one primary water heating system rebate per home, regardless of the	N/A

		number of systems installed	number of systems installed	

Supporting documentation:

1. Invoice **(see sample invoice for requirements)**, which must show the itemized CleanBC rebate and deduct the CleanBC rebate from the total amount owed by the participant. The rebate must be accurately calculated in accordance with the participant's income level and the Rebate Eligibility Requirements.

2. Proof of gas water heater removal if the heat pump water heater replaced a fossil fuel water heating system. One of the following documents will be accepted:

   a. local government permit or inspection report, which must include:

      i. date of inspection.

      ii. address where inspection took place.

   b. invoice from the removal company or heat pump water heater installation company, which must include:

      i. description of work completed (e.g. the gas water heater was removed according to applicable regulations and local government bylaws).

      ii. date of removal.

Deadlines:

1. The rebate application and supporting documentation must be submitted by the Registered Contractor within six (6) months of the invoice date.

Note: Additional Participant Terms and Conditions and Contractor Terms and Conditions apply.

CleanBC Better Homes Energy Savings Program

Rebate Eligibility Requirements

Effective date: For invoices dated on or after July 6, 2026

ELECTRICAL SERVICE UPGRADE

Rebate requirements:

1. Only homes that convert from a fossil fuel (oil, propane or natural gas) primary space and/or water heating system to a heat pump through the CleanBC Energy Savings Program are eligible. A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C.
2. The electric service (new wire) must be upgraded by the participants electrical utility (BC Hydro or FortisBC).
3. The service upgrade (new wire) is for upgrading to 100, 200 or 400-amp service to an existing home and must be installed within six months of the heat pump installation.
4. Eligible expenses include:
   a. utility connection fees.
   b. electrical panel or sub-panel upgrade.
   c. service mast alterations or replacement.
   d. conduit replacement, meter base alterations or replacements.
   e. weather head alteration or replacement.
   f. labour.
5. Electrical panel or sub-panel upgrades or heat pump connections to the panel without an electric service upgrade by the utility are not eligible.
6. To be eligible for the electrical service upgrade the electrician and/or heat pump contractor completing the electrical service upgrade must manage the line upgrade with the electrical utility (BC Hydro or FortisBC) that the home is connected to. Either the contractor or the participant can be billed by the utility for the line upgrade. If the contractor is being billed by the utility for the line upgrade, then all work completed by the contractor and the utility must be on one invoice. **See the sample invoice** or contact **betterhomesESP@clearesult.com**.
7. All upgrades must be purchased, supplied and installed by a Registered Contractor who is approved to complete electrical service upgrades for the CleanBC Energy Savings Program. Self-installations are not eligible.
8. All upgrades must be completed in accordance with applicable by-laws by the Authority Having Jurisdiction (AHJ), by the municipality or Technical Safety BC.

Upgrade	Requirements	Rebate Maximum		
		Income Level 1	Income Level 2	Income Level 3
Electrical service upgrade	Must be switching from a fossil fuel primary space or water heating system to heat pump	100% of eligible upgrade costs, up to a maximum of $5,000 per home Maximum of one electrical service upgrade per home	100% of eligible upgrade costs, up to a maximum of $3,500 per home Maximum of one electrical service upgrade per home	100% of eligible upgrade costs, up to a maximum of $1,500 per home Maximum of one electrical service upgrade per home

CleanBC Better Homes Energy Savings Program

Rebate Eligibility Requirements

Effective date: For invoices dated on or after July 6, 2026

Supporting documentation:

1. Utility bill or invoice for the electrical service upgrade (100, 200, or 400 amp service) **(see sample invoice for requirements)**, which must show the itemized CleanBC rebate and deduct the CleanBC rebate from the total amount owed by the participant. The rebate must be accurately calculated in accordance with the participant's income level and the Rebate Eligibility Requirements.

Deadlines:

1. The rebate application and supporting documentation must be submitted by the Registered Contractor within six (6) months of the invoice date.

Note: Additional **Participant Terms and Conditions** and **Contractor Terms and Conditions** apply.

CleanBC Better Homes Energy Savings Program

Rebate Eligibility Requirements

Effective date: For invoices dated on or after July 6, 2026

HEALTH AND SAFETY

Rebate requirements:

1. Remediation must be:
   a. for existing health and safety issues in the home.
   b. required to enable the safe installation and operation of a CleanBC Energy Savings Program rebate-eligible heat pump or heat pump water heater upgrade.
   c. completed in association with an eligible heat pump or heat pump water heater upgrade. Rebates will not be paid for health and safety remediation on its own.
   d. completed in accordance with all applicable laws, orders, ordinances, standards, codes and other rules, licenses and permits of all lawful authorities, and in accordance with manufacturer's specifications, and requirements of Technical Safety BC.
   e. confirmed as rebate-eligible prior to beginning remediation. For confirmation, contact betterhomesESP@clearesult.com.
2. All upgrades must be completed by a Registered Contractor who is approved to complete health and safety remediation for the CleanBC Energy Savings Program. Self-remediation is not eligible.

Upgrade	Requirements	Rebate Maximum	
		Income Level 1	Income Level 2
Health and safety	Must be used to remediate pest, asbestos, structural and/or mould issues to enable the installation of a heat pump or heat pump water heater, upgrade	95% of eligible upgrade costs, up to a maximum of $800 per home	60% of eligible upgrade costs, up to a maximum of $800 per home

Supporting documentation:

a. Invoice **(see sample invoice for requirements)**, which must show the itemized CleanBC rebate and deduct the CleanBC rebate from the total amount owed by the participant. The rebate must be accurately calculated in accordance with the participant's income level and the Rebate Eligibility Requirements.

b. Before and after photos of the health and safety issue that was remediated.

Deadlines:

1. The rebate application and supporting documentation must be submitted by the Registered Contractor within six (6) months of the invoice date.

Note: Additional Participant Terms and Conditions and Contractor Terms and Conditions apply.

CleanBC Better Homes Energy Savings Program

Rebate Eligibility Requirements

Effective date: For invoices dated on or after July 6, 2026

VENTILATION

Rebate requirements:

1. Ventilation upgrades must:
   a. be installed in association with a CleanBC Energy Savings Program rebate-eligible heat pump or heat pump water heater upgrade. Rebates will not be paid for ventilation upgrades on their own.
   b. result in improved air circulation in the home.
2. Heat/energy recovery ventilators must meet the following requirements:
   a. heat/energy recovery ventilators must be ENERGY STAR® certified and listed on **Natural Resource's Canada's searchable product list.**
   b. be installed in accordance with the **BC Housing Heat Recovery Ventilation Guide for Houses**.
   c. emergency replacement of a broken heat/energy recovery ventilator is eligible.
   d. be installed by an approved program Heat Pump contractor.
3. Bathroom fan systems must meet the following requirements:
   a. fans must be ENERGY STAR® certified and listed on the **US Environmental Protection Agency and US Department of Energy's searchable product list.**
   b. fans must be ducted directly to the outside of the premises and at least one fan must be installed in the main bathroom, which contains a bathtub and/or shower.
   c. fans must have a capacity of at least 85 cfm (40 L/s), at static pressure of 50 pa (0.2" w.c.).
   d. fans must be rated for continuous duty and equipped with permanently lubricated motors.
   e. fans must be equipped with self-closing backdraft damper to prevent air flow during "off" periods.
   f. ducts must be sealed at joints with duct sealer or aluminum duct sealing tape.
   g. ducts must be insulated to minimum R4 (RSI 0.75) if exhausting warm air through unheated spaces.
   h. duct hoods should be screened with ¼" (6 mm) to ½" (12 mm) mesh, of corrosion-resistant material to shield from weather, birds and rodents.
   i. be installed by an approved program Heat Pump or Electrical contractor.
4. All upgrades must be purchased, supplied and installed by a Registered Contractor who is approved to install ventilation upgrades for the CleanBC Energy Savings Program. Heat/energy recovery ventilators must be installed by a licensed heating, ventilation and air conditioning (HVAC) contractor. Self-installations are not eligible.
5. All upgrades must be completed in accordance with applicable by-laws by the Authority Having Jurisdiction (AHJ), by the municipality or Technical Safety BC.

CleanBC Better Homes Energy Savings Program

Rebate Eligibility Requirements

Effective date: For invoices dated on or after July 6, 2026

Upgrade	Requirements	Rebate Maximum	
		Income Level 1	Income Level 2
Bathroom Fan	Must be used to install an eligible **bathroom fan system** to improve air circulation in the home. Participant must be completing a heat pump or heat pump water heater upgrade.	95% of eligible upgrade costs, up to a maximum of $300 per home Maximum of one ventilation upgrade per home	60% of eligible upgrade costs, up to a maximum of $300 per home Maximum of one ventilation upgrade per home
Heat/energy recovery ventilator	Must be used to install an eligible **heat/energy recovery ventilator** to improve air circulation in the home. Participant must be completing a heat pump or heat pump water heater upgrade.	95% of eligible upgrade costs, up to a maximum of $1600 per home Maximum of one ventilation upgrade per home	60% of eligible upgrade costs, up to a maximum of $1600 per home Maximum of one ventilation upgrade per home

Supporting documentation:

1. Invoice **(see sample invoice for requirements)**, which must show the itemized CleanBC rebate and deduct the CleanBC rebate from the total amount owed by the participant. The rebate must be accurately calculated in accordance with the participant's income level and the Rebate Eligibility Requirements.

Deadlines:

1. The rebate application and supporting documentation must be submitted by the Registered Contractor within six (6) months of the invoice date.

Note: Additional **Participant Terms and Conditions** and **Contractor Terms and Conditions** apply.