

# Save **Energy**

with **CleanBC Efficiency Rebates**

A **warmer**  
**home**  
in the  
winter



A **cooler**  
**home**  
in the  
summer





With **CleanBC Efficiency Rebates** you can get help with:

- upgrading to an electric air-source heat pump by replacing an oil, propane or natural gas heating system.
- installing improved windows and doors that minimize heat loss.
- upgrading your existing electrical heating to a heat pump.
- upgrading your existing natural gas furnace to a high-efficiency model.

As part of the CleanBC plan, BetterHomesBC.ca is the Province's one-stop shop for efficiency rebates from the Government of B.C., BC Hydro, FortisBC, the Government of Canada and many municipalities.

Find out more at

**BetterHomesBC.ca**

**HAVE QUESTIONS?**

Get in touch with a free Energy Coach at **1 844 881-9790** or email [ask@betterhomesbc.ca](mailto:ask@betterhomesbc.ca)

## Rebates Include

Up to  
**\$6,500** to  
switch to a  
heat pump

Up to  
**\$5,500** for  
improving  
insulation

Up to  
**\$2,000** for  
energy  
efficient  
doors and  
windows

Up to  
**\$100** each  
for a new  
energy efficient  
refrigerator,  
washer and dryer

+

Up to  
**\$2,000**  
more if you  
complete  
multiple  
upgrades

## What is a **Heat Pump**?

Powered by electricity, a heat pump is an efficient way of heating and cooling your home. It takes the heat from the air outside your home and moves it indoors.

## Why **switch** to a Heat Pump?

- **YEAR-ROUND COMFORT:** A heat pump combines a heating system with an air conditioner, keeping you warm in the winter and cool in the summer.
- **BETTER INDOOR AIR QUALITY:** Most heat pumps dehumidify and provide healthy air flow, with optional filtration to clean indoor air pollutants, dust, pollen and other allergens.
- **BETTER FOR THE ENVIRONMENT:** Most heat pumps produce 97% less greenhouse gas emissions than a high-efficiency natural gas furnace.\*

*\*To learn more, visit [BetterHomesBC.ca/methodology](https://www.betterhomesbc.ca/methodology)*

# CleanBC Efficiency Rebates **STEP-BY-STEP GUIDE**



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## What energy efficient improvements are best for you?

- ✓ **Learn about upgrades that will make your home more comfortable and energy efficient.** This could include space heating systems, water heating systems, insulation, windows, doors, draft-proofing and ventilation.
- ✓ **Consider an in-home EnerGuide Home Evaluation.** Use the online Energy Advisor Search Tool to find a Program-Qualified Energy Advisor near you and apply for the Home Evaluation Rebate. This is optional.
- ✓ Knowledgeable energy coaches are available for free to answer your questions by phone and email at all stages of your home energy improvement project.  
Contact us at **1 844 881-9790**  
**ask@betterhomesbc.ca**

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## What rebates are you eligible for?

- ✓ **Use the online Rebate Search Tool** to find available rebates and learn about the eligibility requirements. You may also be eligible for higher-value rebates that are income qualified.
- ✓ Find out if your municipality is participating in the Municipal Top-up Rebate program, providing you with additional rebates.
- ✓ Complete two upgrades to qualify for an additional \$300 in rebates.
- ✓ Complete three upgrades and a pre- and post-upgrade EnerGuide Home Evaluation to qualify for a bonus of up to \$2,000.

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### Do you understand the program requirements?

- ✓ **Read the Terms and Conditions** online to ensure you meet the requirements for your rebate.
- ✓ Ensure your contractor has supplied you with the information required for processing your rebate. **Refer to the sample invoices online for further details.**

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### How do you choose a contractor?

- ✓ **Read the contractor tips and directories online** for leads on how to find the right contractor for your job.
- ✓ If you have an idea of what energy improvements you would like to complete, contact professional contractors and ask for detailed quotes and advice.

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### How do you apply for your rebates?

- ✓ Once you have completed your upgrade, you have six months to **submit your application through the secure online application tool.**
- ✓ **Let us know how your home renovation went!**  
Contact us at [ask@betterhomesbc.ca](mailto:ask@betterhomesbc.ca)

















**For current terms and conditions visit [BetterHomesBC.ca](http://BetterHomesBC.ca)**

*Payment of CleanBC Efficiency Rebates are subject to available funds. For further details on CleanBC Efficiency Rebates contact an energy coach. Rebates are subject to revision and will be paid in accordance with the terms and conditions.*

*The Province of British Columbia does not endorse the services of any contractor nor any specific products and accepts no liability in selection of materials, products and contractor performance or workmanship.*



















# HOME HEATING REBATES

UPGRADE CATEGORY	UPGRADE TYPE	TECHNICAL DETAILS	SPONSOR	REBATE
SWITCH FROM NATURAL GAS, PROPANE OR OIL TO ELECTRICITY	MINI-SPLIT HEAT PUMP	HIGHEST EFFICIENCY VARIABLE SPEED HSPF $\geq$ 10.00, SEER $\geq$ 16		\$6,000 & up to \$2,000* BC Hydro electric territory
				\$3,000 & up to \$2,000* FortisBC electric territory
	MULTI-SPLIT HEAT PUMP	HIGHEST EFFICIENCY VARIABLE SPEED HSPF $\geq$ 9.30, SEER $\geq$ 16		\$6,000 & up to \$2,000* BC Hydro electric territory
				\$3,000 & up to \$2,000* FortisBC electric territory
				\$6,000 & up to \$2,000* BC Hydro electric territory
	CENTRAL DUCTED "TIER 2" HEAT PUMP			\$3,000 & up to \$2,000* FortisBC electric territory
	DUAL FUEL DUCTED HEAT PUMP	HIGH EFFICIENCY HSPF $\geq$ 9.30, SEER $\geq$ 16		\$3,000 & up to \$2,000*
	AIR-TO-WATER HYDRONICS HEAT PUMP SYSTEM	MUST BE ON THE QUALIFIED PRODUCT LIST		\$3,000 & up to \$2,000*
COMBINED SPACE AND HOT WATER HEAT PUMP	MUST BE ON THE QUALIFIED PRODUCT LIST		\$1,000 - \$4,300 & up to \$2,000*	
ELECTRICAL SERVICE UPGRADE WHEN FUEL SWITCHING	UPGRADE TO 100, 200, OR 400 AMP SERVICE		\$500 & up to \$500*	
UPGRADE YOUR ELECTRIC OR WOOD HEATING	MINI-SPLIT HEAT PUMP	HIGHEST EFFICIENCY VARIABLE SPEED HSPF $\geq$ 10.00, SEER $\geq$ 16		\$1,000
	MULTI-SPLIT HEAT PUMP	HIGHEST EFFICIENCY VARIABLE SPEED HSPF $\geq$ 9.30, SEER $\geq$ 16		\$1,000
	CENTRAL DUCTED "TIER 2" HEAT PUMP			\$2,000
	MINI-SPLIT HEAT PUMP	HIGHEST EFFICIENCY VARIABLE SPEED HSPF $\geq$ 10.00, SEER $\geq$ 16		\$1,200
	MULTI-SPLIT HEAT PUMP	HIGHEST EFFICIENCY VARIABLE SPEED HSPF $\geq$ 9.30, SEER $\geq$ 16		\$2,000
	CENTRAL DUCTED "TIER 2" HEAT PUMP			\$2,000
	CENTRAL DUCTED "TIER 1" HEAT PUMP	HIGHEST EFFICIENCY HSPF $\geq$ 8.50, SEER $\geq$ 15		\$1,200
UPGRADE YOUR NATURAL GAS HEATING	NATURAL GAS FURNACE	HIGH EFFICIENCY $\geq$ 97% AFUE		\$1,000
	NATURAL GAS FURNACE	HIGH EFFICIENCY 95-96.9% AFUE		\$800
	NATURAL GAS BOILER	HIGH EFFICIENCY $\geq$ 94% AFUE		\$1,000
	NATURAL GAS COMBINATION HEATING AND HOT WATER SYSTEM	ENERGY STAR OR P9 CERTIFIED		\$1,500

# HOME UPGRADE REBATES

HAVE QUESTIONS?

Get in touch with an Energy Coach at **1 844 881-9790**

UPGRADE CATEGORY	UPGRADE TYPE	TECHNICAL DETAILS	SPONSOR	REBATE
WATER HEATING	NATURAL GAS STORAGE TANK WATER HEATER	EFFICIENT (0.67 EF)		\$200
	NATURAL GAS TANKLESS (ON-DEMAND) WATER HEATER	HIGH EFFICIENCY CONDENSING		\$1,000
	NATURAL GAS STORAGE TANK WATER HEATER			\$1,000
	ELECTRIC HEAT PUMP WATER HEATER	HIGHEST EFFICIENCY		\$1,000
WINDOWS AND DOORS	TIER 2 PRODUCT	U-FACTOR OF $\leq 1.22$ W/M <sup>2</sup> -K	 	\$100 each Maximum 20 (\$2,000)
	TIER 1 PRODUCT (Doors not eligible)	U-FACTOR OF 1.23 – 1.40 W/M <sup>2</sup> -K		\$50 Each** Maximum 20 (\$1,000)
INSULATION	ATTIC	\$0.02 X R-VALUE X SQUARE FEET (MINIMUM R12)	  	Max \$900
	BASEMENT/CRAWL SPACE	\$0.09 X R-VALUE X SQUARE FEET (MINIMUM R10)		Max \$1,200
	EXTERIOR WALL CAVITY	\$0.09 X R-VALUE X SQUARE FEET (MINIMUM R12)		Max \$1,200
	EXTERIOR WALL SHEATHING	\$0.09 X R-VALUE X SQUARE FEET (MINIMUM R3.8)		Max \$1,200
	OTHER	\$0.07 X R-VALUE X SQUARE FEET (MINIMUM R20)		Max \$1,000
SECONDARY SPACE HEATING	NATURAL GAS FIREPLACE REPLACEMENT	ENERCHOICE® FIREPLACE		\$300
APPLIANCES	REFRIGERATOR, WASHER OR DRYER	ENERGYSTAR®	 	up to \$100 Each***
BONUS OFFERS	<b>TWO UPGRADE BONUS:</b> <i>Install any two eligible upgrades within 18 months</i>		  	\$300
	<b>HOME ENERGY IMPROVEMENT BONUS:</b> <i>Complete a pre- and post-upgrade EnerGuide home evaluation and install any three eligible upgrades, both within 18 months</i>			Max \$2,000
ENERGUIDE	<b>PRE-UPGRADE ENERGUIDE HOME EVALUATION REBATE</b> <i>Complete a pre-upgrade EnerGuide home evaluation</i>			\$200
	<b>POST-UPGRADE ENERGUIDE HOME EVALUATION REBATE</b> <i>Complete a post-upgrade EnerGuide home evaluation within 18 months of the pre-upgrade</i>			\$100

\* Many local governments in BC are offering limited time municipal top-up rebates. See if your municipality is participating online at [BetterHomesBC.ca](http://BetterHomesBC.ca)

\*\* City of Vancouver residences are only eligible for tier 2 rebates.

\*\*\* Appliance rebates are seasonal – Please check your utility's website for current offers.  
Maximum one home heating rebate per home.  
See website for current terms and conditions.



Find out more at

[BetterHomesBC.ca](https://www.BetterHomesBC.ca)

PROGRAM PARTNERS:



**cleanBC**  
our nature. our power. our future.

**Canada**

 **BC Hydro**  
Power smart

 **FORTIS BC™**  
*Energy at work*