

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after October 1, 2020

GENERAL ELIGIBILITY REQUIREMENTS:

1. Home must be a year-round primary residence and one of the following types of residential buildings:
 - a. single family home (detached dwelling).
 - b. secondary suite in a single-family home (detached dwelling); the home and secondary suite must be individually metered.
 - c. mobile home that is permanently fixed, sits on a foundation and is structurally complete with installed and connected plumbing, heating, electrical, water and sewer services towing apparatus and axle must be removed.
 - d. side-by-side or stacked duplex, each unit must have its own natural gas and/or electricity meter. Utility accounts must be in the name of the resident and/or homeowner; utility accounts in the name of a strata corporation are not eligible.
 - e. side-by-side row home or townhomes, each unit must have its own natural gas and/or electricity meter. Utility accounts must be in the name of the resident and/or homeowner; utility accounts in the name of a strata corporation are not eligible.
2. The following types of homes are not eligible:
 - a. multi-unit residential buildings such as condominiums, high-rises and apartment buildings;
 - b. stacked townhomes;
 - c. garages, workshops, and outbuildings; and
 - d. new homes, including homes that are defined as “substantially reconstructed,” by the Homeowner Protection Act (as per **Regulatory Bulletin: Substantially Reconstructed Homes and the Home Owner Protection Act (No. 6)**) or additions to existing homes. An existing space, such as a garage or solarium, converted into a living space is considered a new addition.
3. The home must be connected to a residential account with one of the following utilities:
 - a. FortisBC natural gas
 - b. FortisBC Inc.
 - c. BC Hydro
 - d. City of New Westminster
 - e. City of Penticton
 - f. City of Grand Forks
 - g. Nelson Hydro
 - h. District of Summerland
 - i. Pacific Northern Gas

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4. The home must be primarily heated by one of the following (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C):
 - a. natural gas, propane or oil (a fireplace is not considered a primary heating system).
 - b. electricity (hard-wired electric heating systems such as electric baseboards, radiant ceilings, radiant floors, forced-air furnace/boiler, or heat pump).
 - c. homes primarily heated by wood or other solid fuels are only eligible for the following rebates:
 - i. air source heat pump (convert from wood)
 - ii. natural gas fireplace
 - iii. natural gas water heater or heat pump water heater
 - iv. pre-upgrade EnerGuide Home Evaluation
 - v. post-upgrade EnerGuide Home Evaluation
 - vi. Two Upgrade Bonus
 - d. homes primarily heated by natural gas supplied by Pacific Northern Gas Ltd. are only eligible for the following rebates:
 - i. insulation
 - ii. windows and doors
 - iii. air source heat pump (convert from fossil fuel)
 - iv. air source heat pump with fossil fuel back up (dual fuel system)
 - v. heat pump water heater (convert from fossil fuel or electric)
 - vi. air-to-water heat pump (convert from fossil fuel)
 - vii. pre-upgrade EnerGuide Home Evaluation
 - viii. post-upgrade EnerGuide Home Evaluation
 - ix. Two Upgrade Bonus
 - x. Home Energy Improvement Bonus
5. Homes must have 12 months of continuous utility billing for the period immediately prior to the installation of the Upgrade(s).
6. BC Hydro customers whose primary heating type is electricity (electric baseboard, furnace, boiler or heat pump) must meet a minimum electricity consumption to be eligible for rebates. BC Hydro program eligibility can be checked at bchydro.com/homerebates.
7. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).
8. Rebates cannot exceed the cost on the invoice and the paid cost of the upgrade.
9. Rebates can only be claimed once.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

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MUNICIPAL TOP-UPS

1. Municipal Top-Ups are a limited time special offer funded by participating municipalities. Participating municipalities are listed on betterhomesbc.ca/municipal-offers.
2. Municipal Top-Ups are subject to availability on a first-come, first-served basis while funds last.
3. Homes must be located within the municipal boundary of a participating municipality. Applicants, homes, upgrade eligibility requirements, and top-up amounts are listed on betterhomesbc.ca/municipal-offers.

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INSULATION

Rebate requirements:

1. New insulation must be:
 - a. batt, loose fill, board or spray foam.
 - b. installed in accordance with the **Best Practice Guide Air Sealing and Insulation Retrofits for Single Family Homes**.
2. Rebates are calculated based on the R-value of new insulation added
 - a. in cases where pre-existing insulation was removed (e.g. due to pest infestation or mold), the rebate is calculated on the difference in R-Value between the newly added and pre-existing insulation.
3. Pest infestations and rodent tunnels in the location of the insulation upgrade must be resolved. Your rebate application will be not be processed until the issue has been resolved.
4. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

Location of insulation upgrade	Rebate per sq. ft.	Minimum R-value of new insulation to be added	Rebate maximum	Bonus eligibility
Attic—flat and cathedral ceiling	\$0.02	R12	\$900	Each location that achieves a minimum \$500 rebate qualifies as one bonus-eligible upgrade
Exterior wall cavities	\$0.09	R12	\$1,200	
Exterior wall sheathing	\$0.09	R3.8	\$1,200	
Basement/crawlspace walls*	\$0.09	R10	\$1,200	Not bonus-eligible
Other (exposed floor, floor over crawlspace*, basement header)	\$0.07	R20	\$1,000	

*One rebate for basement/crawlspace walls or floor over crawlspace

Supporting documentation:

1. Paid invoice (see [sample invoice for requirements](#)).

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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WINDOWS AND DOORS

Rebate requirements:

- The new windows and/or doors must:
 - replace existing windows and doors in the building envelope of the home between an unheated space (e.g. outdoors) and a heated space (e.g. indoors).
 - skylights are not eligible for a rebate.
 - be listed with one of the following certification bodies:
 - Canadian Standards Association (CSA)
 - Intertek Canada (Intertek)
 - Labtest Certification (LC)
 - QAI Laboratories (QAI)
 - National Fenestration Ratings Council (NFRC)
- The number of windows and/or doors eligible for rebates is based on the number of Rough Openings (“RO”) in which the windows or doors were replaced. Each RO is counted as one window and/or door. A bay window, which may be made up of several window sections, is regarded as one RO. Each bay window will qualify for one rebate.
- All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

Upgrade	Rebate	U-Factor (As indicated on the product label)	Rebate maximum	Bonus eligibility
Tier 1 window*	\$50 each	1.40–1.23 W/m ² –K	\$1,000	Minimum of \$250 rebate achieved qualifies as one bonus-eligible rebate
Tier 2 window/door	\$100 each	1.22 W/m ² –K or less	\$2,000	

*Homes within the City of Vancouver municipal boundary are not eligible for the Tier 1 window rebate.

Supporting documentation:

- Paid invoice (see [sample invoice for requirements](#)).
- A photo of a manufacturer label from each installed window/door.

Deadlines:

- The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.
- Invoices dated from October 1, 2019 to March 31, 2020 for doors with a U-Factor of 1.40–1.23 W/m²–K are eligible for a \$50 rebate.

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NATURAL GAS FURNACE AND CONNECTED THERMOSTAT

Rebate requirements:

- The home must:
 - have a residential account with FortisBC natural gas.
 - be primarily heated by a natural gas heating system (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C).
- The new natural gas furnace must:
 - replace an existing natural gas furnace that is at least 10 years old.
 - be installed with a two-pipe direct vent system. Manufacturer's instructions permitting alternatives are not eligible.
 - be sufficiently sized to operate and serve as the primary heating system for the home.
 - be listed as an eligible system on fortisbc.com/furnace.
 - must be installed in accordance with the **High-efficiency furnace installation guide for existing houses**.
- Emergency replacement of a broken heating system is not eligible.
- The connected thermostat must be installed by a licensed contractor at the same time as the new eligible natural gas furnace.
- All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Natural gas furnace (95 to 96.9% AFUE)	\$800	Maximum of one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible rebate
Natural gas furnace (97–99% AFUE)	\$1,000		
Connected thermostat	\$150	Maximum of one connected thermostat rebate	Not bonus-eligible

Supporting documentation:

- Paid invoice (**see sample invoice for requirements**).
- Photo of the two-pipe direct vent system. (see **sample 1** and **sample 2**)
- Copy of the commissioning sheet.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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NATURAL GAS BOILER AND COMBINATION SYSTEM

Rebate requirements:

- The home must:
 - have a residential account with FortisBC natural gas.
 - be primarily heated by a natural gas heating system (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C).
- The new natural gas boiler/combination system must:
 - replace an existing natural gas boiler that is at least 10 years old.
 - be installed with a two-pipe direct vent system. Manufacturer's instructions permitting alternatives are not eligible (this is not required for P9 certified combination systems).
 - be sufficiently sized to operate and serve as the primary heating system for the home.
 - be listed as an eligible system on fortisbc.com/boiler.
- Emergency replacement of a broken system is not eligible.
- All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Natural gas boiler (≥94% AFUE)	\$1,000	Maximum of one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible rebate
Combination heating and hot water system	\$1,200 + \$300 Two Upgrade Bonus	Qualifies as one primary space heating upgrade and one primary water heating rebate.	Qualifies as two bonus-eligible rebates

Supporting documentation:

- Paid invoice (see [sample invoice for requirements](#)).
- Photo of the two-pipe direct vent system (not required for P9 certified tankless water heater with air handler combination systems). (see [sample 1](#) and [sample 2](#))
- Copy of the commissioning sheet (not required for P9 certified tankless water heater with air handler combination systems).

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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NATURAL GAS WATER HEATER

Rebate requirements:

1. The home must have a residential account with FortisBC natural gas.
2. The new natural gas water heater must be listed as an eligible system on fortisbc.com/waterheater.
3. The existing water heater being replaced must be the primary water heater for the home.
4. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

Upgrade	Rebate	Rebate maximum	Bonus eligibility
O.67 EF storage tank	\$200	Maximum one primary water heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible rebate
Condensing storage tank	\$1,000		
Condensing tankless	\$1,000		

Supporting documentation:

1. Paid invoice ([see sample invoice for requirements](#))

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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NATURAL GAS FIREPLACE

Rebate requirements:

1. The home must have a residential account with FortisBC natural gas.
2. Owners of a home where the FortisBC natural gas account is in the strata's name are also eligible. Please submit the fireplace rebate application for stratas instead.
3. The new natural gas fireplace must be listed as an eligible system on fortisbc.com/fireplace.
4. Fireplaces must be used for heating interior spaces; outdoor fireplace installations are not eligible for a rebate.
5. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Natural gas fireplace	\$300 each	N/A	Maximum of one fireplace qualifies as one bonus-eligible rebate; must replace an existing natural gas fireplace.

Supporting documentation:

1. Paid invoice ([see sample invoice for requirements](#))

Deadlines:

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AIR SOURCE HEAT PUMP (CONVERT FROM ELECTRIC)

1. The home must primarily be heated by electricity (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C).
2. The new heat pump must:
 - a. replace an existing hard-wired electric heating system (e.g. electric baseboards, radiant ceilings, radiant floors, or forced-air furnace).
 - b. be sized to function as the primary heating system of the home.
 - c. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - d. have an AHRI certified reference number that references all components of the heat pump.
 - e. be listed as a qualifying system on the **Qualified Heat Pump Product List**.
 - f. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes**.
3. Replacing an existing heat pump or adding a head to an existing heat pump are not eligible.
4. Emergency replacement of broken electrical systems is not eligible.
5. Products with a maximum static pressure of less than 0.6" Water Column (WC) are considered mini-split or multi-split systems.
6. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

	Efficiency requirements
Variable speed mini-split	<ol style="list-style-type: none"> 1. SEER \geq 18; HSPF (Region IV) \geq 10.00 2. Variable speed compressor
Variable speed multi-split	<ol style="list-style-type: none"> 1. SEER \geq 16; HSPF (Region IV) \geq 9.30 2. Variable speed compressor
Central system (Tier 1)	<ol style="list-style-type: none"> 1. Only homes heated primarily by electricity provided by FortisBC, City of Penticton, City of Grand Forks, Nelson Hydro, and District of Summerland are eligible. 2. SEER \geq 15; HSPF (Region IV) \geq 8.50
Variable speed central system (Tier 2)	<ol style="list-style-type: none"> 1. SEER \geq 16; HSPF (Region IV) \geq 9.30 2. Variable speed compressor

Heat pump type	FortisBC	BC Hydro	Rebate maximum	Bonus eligibility
Variable speed mini-split	\$1,200	\$1,000	Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible rebate
Variable speed multi-split	\$2,000	\$1,000		
Central system (Tier 1)	\$1,200	N/A		
Variable speed central system (Tier 2)	\$2,000	\$2,000		

Supporting documentation:

- 1. Paid invoice (see sample invoice for requirements).

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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ELECTRIC HEAT PUMP WATER HEATER (CONVERT FROM ELECTRIC)

Rebate requirements:

1. The existing water heater being replaced must be the primary water heater for the home.
2. Replacing an existing electric heat pump water heater is not eligible.
3. Eligible systems are listed as Tier 2 or higher on NEEA's **Advanced Water Heater Specification Qualified Products List for Heat Pump Water Heaters**.
4. Emergency replacement of broken electrical water heaters is not eligible.
5. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Heat pump water heater	\$1,000	Maximum one primary water heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible rebate

Supporting documentation:

1. Paid invoice ([see sample invoice for requirements](#)).

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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AIR SOURCE HEAT PUMP (CONVERT FROM WOOD)

1. The home must be primarily heated by a wood or solid fuel heating system (wood or pellet stove, insert or furnace). A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C.
2. The new heat pump must:
 - a. be sized to function as the primary heating system of the home.
 - b. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - c. have an AHRI certified reference number that references all components of the heat pump.
 - d. be listed as a qualifying system on the [Qualified Heat Pump Product List](#).
 - e. be installed in accordance with the [Heat Pump Best Practices Installation Guide for Existing Homes](#).
3. The existing wood or solid-fuel heating system may be retained in safe and working order or removed in accordance with all applicable laws.
4. Replacing an existing heat pump or adding a head to an existing heat pump are not eligible.
5. Emergency replacement of a wood or solid fuel space heating system is not eligible.
6. Products with a maximum static pressure of less than 0.6" Water Column (WC) are considered mini-split or multi-split systems.
7. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor – Electrical, Contractor – Heating, Inter-municipal trades and construction business license).

Efficiency requirements	
Variable speed mini-split	<ol style="list-style-type: none"> 1. SEER ≥ 18; HSPF (Region IV) ≥ 10.00 2. Variable speed compressor
Variable speed multi-split	<ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 9.30 2. Variable speed compressor
Variable speed central system (Tier 2)	<ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 9.30 2. Variable speed compressor

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Heat pump type	Rebate	Rebate maximum	Bonus eligibility
Variable speed mini-split	\$ 1,000	Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible rebate
Variable speed multi-split	\$ 1,000		
Variable speed central system (Tier 2)	\$ 2,000		

Supporting documentation:

1. Paid invoice (see sample invoice for requirements).
2. Before and after photos of the wood or solid fuel heating system if it is being removed.
3. Copy of an inspection report completed by a Wood Energy Technology Transfer Inc. (WETT)-certified professional if the wood or solid fuel heating system is being retained in safe and working order.
 - a. The inspection report must be dated within the 12 month period before or 6 month period following the date of the heat pump installation invoice and include the inspector’s WETT certification number, the site address of the wood or solid fuel heating system, and whether the installation is compliant with relevant codes.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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AIR SOURCE HEAT PUMP (CONVERT FROM FOSSIL FUEL)

Rebate requirements:

1. The home must be primarily heated by fossil fuel (oil, propane or natural gas). A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.
2. The new heat pump must:
 - a. be sized to function as the primary heating system for the home.
 - b. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - c. replace the existing fossil fuel heating system and all fossil fuel heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed or decommissioned in accordance with all applicable laws.
 - d. have an AHRI certified reference number that references all components of the heat pump.
 - e. be listed as a qualifying system on the **Qualified Heat Pump Product List**.
 - f. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes**.
3. Emergency replacement of fossil fuel space heating systems are eligible.
4. Homes in Non-Integrated Areas of the electricity grid must contact betterhomesbc@gov.bc.ca for pre-approval prior to installation.
5. Products with a maximum static pressure of less than 0.6" Water Column (WC) are considered mini-split or multi-split systems.
6. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

Upgrade	Efficiency requirements
Variable speed mini-split	<ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 9.30 2. Variable speed compressor
Variable speed multi-split	<ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 9.30 2. Variable speed compressor
Central system (Tier 1)	<ol style="list-style-type: none"> 1. SEER ≥ 15; HSPF (Region IV) ≥ 8.50 2. Variable speed compressor not required
Variable speed central system (Tier 2)	<ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 9.30 2. Variable speed compressor

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Variable speed mini-split	\$3,000	Maximum one primary space heating system rebate per homes, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible rebate
Variable speed multi-split	\$3,000		
Variable speed multi-split	\$1,200		
Variable speed central system (Tier 2)	\$3,000		

Supporting documentation:

1. Paid invoice (see sample invoice for requirements).
2. Proof of fossil fuel (oil, propane or natural gas) system removal or decommissioning. One of the following documents will be accepted:
 - a. local government permit or inspection report, which must include:
 - i. date of inspection
 - ii. address where inspection took place
 - b. invoice from the removal or decommissioning company or heat pump installation company, which must include:
 - i. description of the work completed (e.g. the oil system, including oil tank, was removed according to applicable regulations and local government bylaws)
 - ii. date of removal or decommissioning

Deadlines:

1. The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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AIR SOURCE HEAT PUMP WITH FOSSIL FUEL BACK-UP (DUAL FUEL SYSTEM)

Rebate requirements:

1. The home must be primarily heated by propane or natural gas. A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.
2. The new heat pump must:
 - a. be sized to function as the primary heating system for the home. Serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - b. be integrated with a propane or natural gas heating system and all propane or natural gas heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be modified in accordance with all applicable laws.
 - c. have the thermostat, outdoor temperature switch-over control or equipment control board set to the following region-specific temperatures for the duration of the product lifetime:
 - i. Lower Mainland and Vancouver Island regions: 5°C
 - ii. Southern Interior and Northern B.C. regions: 2°C
 - d. be sized to ensure it has the capacity to meet the home's heat demand at or below the region-specific outdoor set-point (i.e. the application balance point must be lower than the region-specific outdoor thermostat set-point).
 - e. be listed as an eligible system on **Qualified Heat Pump Product List**.
 - f. have an AHRI certified reference number that references the outdoor unit and the indoor unit(s) of the heat pump, or the outdoor unit, indoor unit, and air handler or furnace model number.
 - g. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes**
3. A program approved heat load calculation is required to properly size the system. Rule of thumb equipment sizing will not be accepted. Supplemental heating from other electric or non-fossil fuel heating systems may be taken into account in the heat load calculation. Supplemental heating from fossil fuel heating systems (e.g. gas fireplace) cannot be taken into account in the heat load calculation. Program approved methodology can be found at betterhomesbc.ca/faqs/heat-load-calculations.
4. Emergency replacement of fossil fuel space heating systems are eligible.
5. Homes in Non-Integrated Areas of the electricity grid must contact betterhomesbc@gov.bc.ca for pre-approval prior to installation.
6. Homes primarily heated by oil are not eligible for an air source heat pump with fossil fuel back up with the following exception:
 - a. Homes in Northern B.C. (B.C. building Code Climate Zone 6, 7A, 7B or 8) provided:
 - i. the indoor and outdoor unit(s) of the heat pump are listed on AHRI certification as a matched system that meets the Program's HSPF and SEER requirements. However, an AHRI certified reference number that references all components of the heat pump, including the outdoor unit, indoor unit(s), and air handler or furnace is not needed.

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- ii. the requirement to remove, decommission or modify the oil furnace does not apply. The oil furnace may still be used as a back-up heating source.
7. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

Upgrade	Efficiency requirements
Central system	<ol style="list-style-type: none"> 1. SEER \geq 16; HSPF (Region IV) \geq 9.30 2. Variable speed compressor not required

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Central system	\$3,000	Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible rebate

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**).
2. Proof of fossil fuel (oil, propane or natural gas) system removal, decommissioning or modification (where applicable). One of the following documents will be accepted:
 - a. local government permit or inspection report, which must include:
 - i. date of inspection
 - ii. address where inspection took place
 - b. invoice from the removal, decommissioning or modification company or heat pump installation company, which must include:
 - i. description of work completed (e.g. the oil system, including oil tank, was removed according to applicable regulations and local government bylaws)
 - ii. date of removal, decommissioning or modification
3. Copy of the heat load calculation based on program-approved methodology found at betterhomesbc.ca/faq/heat-load-calculations.

Deadlines:

1. The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

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AIR-TO-WATER HEAT PUMP (CONVERT FROM FOSSIL FUEL)

Rebate requirements:

1. The home must be primarily space and/or water heated by a fossil fuel (oil, propane or natural gas). A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.
2. The new air-to-water heat pump system must:
 - a. be sized to function as the primary heating system for the home.
 - b. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - c. replace the existing fossil fuel heating system and all the fossil fuel heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed or decommissioned in accordance with all applicable laws.
 - d. be listed as an eligible system on the **Air-to-Water Heat Pump Qualifying List**.
 - e. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes**.
3. Emergency replacement of fossil fuel space heating systems are eligible.
4. Homes in Non-Integrated Areas of the electricity grid must contact betterhomesbc@gov.bc.ca for pre-approval before the installation.
5. Homes with a combined space and domestic hot water boiler who are only installing an air-to-water heat pump for space heating may keep the boiler for domestic hot water. However, all connections between the boiler and the space heating system must be removed.
6. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Air-to-water heat pump	\$3,000	Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible rebate
Combined space and hot water heat pump	\$1,000—4,000	Qualifies as one primary space heating upgrade and one primary water heating rebate.	Qualifies as two bonus-eligible rebates

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Supporting documentation:

1. Paid invoice (see sample invoice for requirements).
2. Proof of fossil fuel (i.e. oil, propane or natural gas) system removal or decommissioning. One of the following documents will be accepted:
 - a. local government permit or inspection report, which must include:
 - i. date of inspection
 - ii. address where inspection took place
 - b. invoice from the removal or decommissioning company or heat pump water heater installation company, which must include:
 - i. description of work completed (e.g. the gas water heater was removed according to applicable regulations and local government bylaws)
 - ii. date of removal

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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ELECTRIC HEAT PUMP WATER HEATER (CONVERT FROM FOSSIL FUEL)

Rebate requirements:

1. The heat pump water heater must replace a fossil fuel (oil, propane or natural gas) water heating system and all fossil fuel water heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed or decommissioned in accordance with all applicable laws.
2. The existing water heater being replaced must be the home's primary water heater.
3. Eligible systems are listed as Tier 2 or higher on NEEA's **Advanced Water Heater Specification Qualified Products List for Heat Pump Water Heaters**.
4. Emergency replacement of fossil fuel water heating systems with heat pump water heaters are eligible.
5. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Heat pump water heater	\$1,000	Maximum one primary water heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible rebate

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**).
2. Proof of gas water heater removal. One of the following documents will be accepted:
 - a. local government permit or inspection report, which must include:
 - i. date of inspection
 - ii. address where inspection took place
 - b. invoice from the removal company or heat pump water heater installation company, which must include:
 - i. description of work completed (e.g. the gas water heater was removed according to applicable regulations and local government bylaws)
 - ii. date of removal

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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ELECTRICAL SERVICE UPGRADE

Rebate requirements:

1. Only homes that convert from a fossil fuel (oil, propane or natural gas) primary space and/or water heating system to a heat pump are eligible. A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C.
2. The service upgrade (new wire) is for 100, 200– or 400–amp service to an existing home.
3. Eligible expenses include:
 - a. utility connection fees
 - b. electrical panel or sub–panel upgrade
 - c. service mast alterations or replacement
 - d. conduit replacement, meter base alterations or replacements
 - e. weather head alteration or replacement
 - f. labour
4. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter–municipal trades and construction business license).

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Electrical service upgrade	\$500	Maximum of one electrical service upgrade rebate per home	Not bonus–eligible

Supporting documentation:

1. Paid utility bill or invoice for the electrical service upgrade (100, 200, or 400 amp service) (**see sample invoice for requirements**).
2. Paid contractor invoice (**see sample invoice for requirements**).

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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ENERGUIDE HOME EVALUATIONS

Rebate requirements:

1. EnerGuide home evaluations must be performed by a Program Qualified Energy Advisor listed at betterhomesbc.ca/ea.
2. A pre-upgrade EnerGuide home evaluation must be completed before a post-upgrade EnerGuide home evaluation.
3. Pre-upgrade EnerGuide home evaluation must have been completed on or after September 28, 2018

Rebate details:

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Pre-Upgrade EnerGuide Home Evaluation Rebate	\$200	Maximum of one Pre-upgrade EnerGuide Home Evaluation Rebate per home	Not bonus-eligible
Post-Upgrade EnerGuide Home Evaluation Rebate	\$100	Maximum of one Post-upgrade EnerGuide Home Evaluation Rebate per home	Not bonus-eligible

Supporting documentation:

1. Paid invoice for pre-upgrade EnerGuide home evaluation (see **sample invoice** for requirements) and/or post-upgrade EnerGuide home evaluation (see **sample invoice** for requirements).

Deadlines:

1. The Pre-Upgrade EnerGuide Home Evaluation Rebate application and supporting documentation must be submitted within six (6) months of the date of the evaluation.
2. The post-upgrade EnerGuide home evaluation must be completed within 18 months of the pre-Upgrade EnerGuide Home evaluation. The rebate application and supporting documentation must be submitted within six (6) months of the date of the evaluation.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

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TWO UPGRADE BONUS

Rebate requirements:

1. At least two (2) bonus-eligible upgrades must be installed in the home within 18 months of each other.
2. Refer to the list of **bonus-eligible rebates**.

Rebate details:

Upgrade	Rebate	Rebate maximum
Two Upgrade Bonus	\$300	Maximum of one Two Upgrade Bonus or Home Energy Improvement Bonus per home

Supporting documentation:

N/A

Deadlines:

The bonus application must be submitted within six (6) months of the invoice date of the second bonus-eligible upgrade.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

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HOME ENERGY IMPROVEMENT BONUS

Rebate requirements:

1. A pre-upgrade EnerGuide home evaluation and post-upgrade EnerGuide home evaluation must be completed according to the requirements of the **EnerGuide Home Evaluations** rebate requirements.
2. Pre-upgrade EnerGuide home evaluations completed prior to September 28, 2018 are not eligible.
3. Refer to the list of **bonus-eligible rebates**.

Rebate details:

Upgrade	Rebate	Rebate maximum
Home Energy Improvement Bonus	\$20 per percentage improvement in EnerGuide rating (GJ/year), minimum \$750 up to \$2,000.	Maximum of one Two Upgrade Bonus or Home Energy Improvement Bonus per premises

Supporting documentation:

N/A

Deadlines:

The bonus application must be submitted within six (6) months of the date of the post-upgrade EnerGuide home evaluation.

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REBATE MAXIMUMS AND BONUS-ELIGIBILITY

Upgrade	Rebate maximum	Bonus eligibility
Attic insulation	\$900	Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved
Exterior wall cavity insulation	\$1,200	Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved
Exterior wall sheathing insulation	\$1,200	Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved
Basement/crawlspace walls insulation	\$1,200	Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved
Other insulation	\$1,000	Not bonus-eligible
Windows and doors	\$1,000 for Tier 1 windows \$2,000 for Tier 2 windows/doors	Qualifies as one bonus-eligible upgrade if minimum \$250 rebate achieved
Primary space heating system: <ol style="list-style-type: none"> Air source heat pump Natural gas furnace Natural gas boiler Air to water heat pump for space heating only 	Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible upgrade.
Primary water heating system: <ol style="list-style-type: none"> Electric heat pump water Natural gas water heater Air to water heat pump for water heating only 	Maximum one primary water heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible upgrade.
Combined space and water heating systems: <ol style="list-style-type: none"> Natural gas combination heating and hot water system Air to water heat pump for space and water heating 	Qualifies as one primary space heating upgrade and one primary water heating rebate.	Qualifies as two bonus-eligible upgrades.
EnerChoice fireplace	\$300 each	Maximum of one fireplace upgrade is bonus-eligible; Must replace an existing gas fireplace in the home
Connected thermostat	Maximum of one connected thermostat rebate per home	Not bonus-eligible
Electrical service upgrade	Maximum of one electrical service upgrade rebate per home	Not bonus-eligible

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